

Travel Insurance

Occasionally unforeseen circumstances may arise which may cause you to either cancel or interrupt your vacation. We are committed to providing you with the best value for your travel dollar. That is why we have designed a special insurance program for our clients.

THE BENEFITS ARE AS FOLLOWS:

Tour Cost Trip Cancellation & Interruption -

Pays for financial losses you incur if you must cancel your trip or interrupt your travel because of an illness, injury, or death of you, an immediate family member, or traveling companion or other covered reason.

\$200 Travel Delay - Reimburses up to \$100 per day if your trip is delayed for more than 12 hours for reasonable additional expenses until travel becomes possible.

\$800 Baggage & Travel Documents -

Reimburses for items lost, stolen, or broken on your trip, including borrowed or rented property.

\$200 Baggage Delay - Reimburses for the purchase of essential items if your baggage is delayed for more than 24 hours.

\$5,000 Medical Expense - Pays accident, sickness, and emergency dental expenses with no daily limits or deductibles.

\$15,000 Emergency Medical

Transportation - Pays evacuation and transportation expenses as directed by a physician to the nearest adequate medical facility.

Travel Guard® Assistance - 24 hour emergency medical assistance and evacuation ... all just a phone call away!

Tour Cost Per Person	Premium Per Person	Tour Cost Per Person	Premium Per Person
\$ 0 - \$ 250	\$ 35	\$4,501 - \$ 5,000	\$299
\$ 251 - \$ 500	\$ 49	\$5,001 - \$ 5,500	\$326
\$ 501 - \$ 800	\$ 69	\$5,501 - \$ 6,000	\$360
\$ 801 - \$1,000	\$ 79	\$6,001 - \$ 6,500	\$389
\$1,001 - \$1,500	\$ 89	\$6,501 - \$ 7,000	\$423
\$1,501 - \$2,000	\$117	\$7,001 - \$ 7,500	\$450
\$2,001 - \$2,500	\$145	\$7,501 - \$ 8,000	\$484
\$2,501 - \$3,000	\$175	\$8,001 - \$ 8,500	\$518
\$3,001 - \$3,500	\$202	\$8,501 - \$ 9,000	\$548
\$3,501 - \$4,000	\$236	\$9,001 - \$ 9,500	\$575
\$4,001 - \$4,500	\$270	\$9,501 - \$10,000	\$609



This is only a brief description of the insurance coverage available. The Policy will contain reductions, limitations, exclusions, and termination provisions. Underwritten by National Union Fire Insurance Company of Pittsburgh, PA, with its principal place of business in New York, NY.

E.E.I. Travel Credit Card Payment Form

PLEASE NOTE THAT WE DO NOT ACCEPT DEBIT CARDS OR THIRD PARTY CREDIT CARDS.

Please complete the Credit Card Payment Form below and fax back to

1-425-487-3750 or 1-800-370-0509.

- THE CARDHOLDER MUST SIGN THIS FORM IN ORDER FOR THE CHARGE TO BE PROCESSED.
- I HAVE READ AND I UNDERSTAND THE TERMS AND CONDITIONS.
- I HAVE REVIEWED MY ITINERARY AND I VERIFY THAT ALL INFORMATION IS ACCURATE.
- PLEASE CALL 1-800-927-3876 PRIOR TO SUBMITTING THIS FORM, IF ANY INFORMATION IS INCORRECT, INCLUDING BUT NOT LIMITED TO PASSPORT, NAME, TRAVEL DATES AND CITY OF DEPARTURE, I UNDERSTAND THAT PENALTIES, TRAVEL DELAYS OR CANCELATIONS MAY APPLY SHOULD ANY CORRECTIONS NEED TO BE MADE.
- I UNDERSTAND IT IS MY RESPONSIBILITY TO OBTAIN THE NECESSARY DOCUMENTS FOR TRAVEL Including PASSPORTS AND VISAS.
- BY SIGNING BELOW I AGREE TO ADHERE TO THE TERMS & CONDITIONS OF THIS TRANSACTION.

Booking Number: _____ Cardholder Name _____

Cardholder Billing Address- Street _____

City _____ State _____ Zip _____

Credit Card # _____ Exp _____

Visa, Mastercard, Discover & American Express Credit Cards gladly accepted, Debit Cards are not accepted.

I authorize \$ _____ (enter amount) to be charged on my credit card.

Cardholder's Signature _____ Date _____

I have been advised of and chosen to ACCEPT DECLINE E.E.I. Travel insurance. Please note that if you did not book insurance when you submitted your request an additional amount will be due should you wish to add it to your reservation. FAX THIS FORM TO: (425) 487-3750

E.E.I. Travel Terms and Conditions

Booking & Reservations Procedures: E.E.I. Travel requires a credit card number and billing address to request a reservation. A \$200 per person deposit will be charged upon confirmation. If the requested hotel cannot be confirmed, a comparable alternate will be booked and you will have until 2pm the next day to cancel without penalty. If the alternate is not cancelled, deposit will be posted and penalties will apply – see cancel fees. Final payment by signed E.E.I. Travel credit card form or bank draft is due 45 days prior to departure. For bookings made 45 days or less prior to departure from the U.S. and air inclusive packages, we must have full payment with signed credit card form or bank draft in our office within 48 hours of the booking date or the booking will auto cancel. Barging requires a deposit of 35% and full payment 90 days prior to departure. Walking/Biking tours require full payment 60 days prior to departure. **Final payments for Walking and Biking programs are due 60 days prior to departure. Barge final are due 90 days prior to departure. Walking, Biking and Barging bookings within 60 days of departure require full payment at time of booking.**

Fees: All bookings will be assessed a \$12 handling fee. Bookings made, or payments received 30 days or less prior to departure from the U.S., will be assessed an additional \$20 fee before documents will be issued. These fees are non-refundable.

Change Fees:

Before Final Documentation: **\$25** per person
After Final Documentation: **\$50** per booking + supplier fees
Barge Fees: At discretion of barge owner

Cancellation Fees:

\$25 pp once a credit card is given
\$200 pp once a credit card is given for air and land
\$350 pp once full payment is received and supplier fees
Full payment is non-refundable for any cancellation 7 or fewer days prior to departure, PLEASE NOTE that air-inclusive packages are non-refundable. Walking & Biking: \$200 pp after deposit is made. Non-refundable once final payment is made.
Barges: All payments are non-refundable.

In addition to the above the following penalties apply: Rail passes and open rail tickets are subject to a 15-50% cancellation charge plus a \$25 per person cancellation fee. The following are purchased by E.E.I. Travel upon receipt of full payment and are non-refundable: airline tickets, car rentals, barges, escorted tour, seat reservations, sleepers, couchettes, specialty night trains, Eurostar, theatre tickets, transfers, confirmed sightseeing and the following hotels: reserved bed & breakfast properties, Romantik Hotels, Relais du Silence Hotels, chateaux, castles, Paradores, mansions, reserved Minotels and insurance.

Open Vouchers: Open vouchers include open sightseeing, Circle Group, Best Western, Minotel and Irish B&B. There will be a \$50 charge per booking on all returned unused open vouchers. Documents must be received within 30 days from travel to qualify for a refund. All pre-booked voucher accommodations are non-refundable.

Early Check-out from Hotel: Refunds for early check-outs are subject to a one-night per person per hotel early check-out fee plus a \$50 per booking administrative fee. In the event of early check-out from a hotel, it is the passenger's responsibility to secure a note from the hotel manager with date and time of check out. No refunds will be given without such verification. Any hotel changes while in Europe must be handled through our Europe office. Any service issues affecting the quality of a guest's hotel stay must be addressed directly with hotel management.

Refunds: Notice for refund requests must be forwarded to E.E.I. Travel by registered mail no later than 30 days from completion of the trip. All unused documents should be returned with the request. After this time no refunds, however valid, will be considered. Reservations cancelled directly with a hotel or another supplier do not qualify for a refund. Please note that there are no refunds for packages designated as non-refundable please allow 4-6 weeks for refund.

Hotels: Space is subject to availability. Rooms are assigned on a run-of-the-house basis by hotel management upon check in. Single rooms are usually smaller in size than twins or doubles and have one small bed. Triples are usually a standard twin/double plus a rollaway or sofa bed. While a hotel normally may offer a particular feature such as air conditioning, E.E.I. Travel cannot guarantee that the service will be in operation at any given time and cannot be held responsible for any such lack of operation at the time of stay.

Hotel Classifications: Hotel classifications are based on E.E.I. Travel assessment and may not reflect opinions of other sources.

Not Included: Any items of a personal nature including but not limited to: phone calls, tips, laundry, beverages, meals not stated, taxi and bus fares, passport and visa fees.

Prices: E.E.I. Travel reserves the right to adjust price according to exchange rate fluctuations or any increase in vendor rates. Once full payment is received, E.E.I. Travel will only pass on increases in government taxes and airline imposed surcharges. Airline subject to change until paid in full.

Passports/Visas: It is the sole responsibility of each passenger to obtain the necessary documents, such as passports and visas, for travel. Visa requirements do change without notice and vary by nationality. Please check with the consulate office of the destination country as to visa requirements.

Responsibility: E.E.I. Travel and/or its agents act only as booking agents for railways, tourist boards, hotels, sightseeing vendors, car rentals and/or any other service in connection with the itineraries of individual or group travelers. Every reservation is accepted subject to the terms and conditions of the suppliers. E.E.I. Travel shall not be liable for injury, damage, loss, accident, delay, irregularity, liability or expense to person or property due to an act or default by any company or person providing or rendering services included in the tour. E.E.I. Travel and/or its agents accept no responsibility for any sickness, pilferage, labor dispute, machinery breakdown, government restraint, act of God, war, terrorism, weather condition, defect in vehicle or transportation or for any misadventure or casualty or any other circumstances beyond their control. The responsibility of any airline used is solely that set out in the passenger contract evidenced by the ticket. Airlines and other carriers are not responsible for any act, omission or event during the time passengers are not aboard their planes or conveyances. E.E.I. Travel cannot be held responsible for variations in length or content of sightseeing.

The USTOA \$1 Million Travelers Assistance Program

E.E.I. Travel shares the coverage available under the USTOA \$1 Million Travelers Assistance Program with affiliates of Europe Express, Inc. who, as an Active Member of the USTOA is required to post \$1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of E.E.I. Travel customers in the unlikely event of Europe Express, Inc. bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by Europe Express, Inc. may be sufficient to provide only a partial recovery of the advance payments received by E.E.I. Travel. Complete details of the USTOA Travelers Assistance Program and a list of affiliates may be obtained by writing to USTOA at 275 Madison Avenue, Suite 2014, New York, New York 10016, or by email to information@ustoa.com or by visiting their website at www.USTOA.com.